sLESSON 8: Facebook Messenger Usage

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| **1. Description Content** |
| Welcome to Lesson 8!  Do you remember what you learned about Facebook registration and posting? This lesson will guide you through another Facebook App called Facebook Messenger.  It is a great way for you to communicate with your potential customers, especially as they might want more information about your products.  People also use Facebook Messenger for messaging, sharing pictures, videos, and audio messages, as well as voice and video calling – similar functions that you learned about in the Whatsapp lesson.  So, this lesson should be easy for you. Are you ready?  **Button:** Let’s go! |

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| **2. Content Jump Content** |
| Do you already know how to use Facebook Messenger for messaging, calling, and sending files, pictures, and videos?  **Button:** Yes, I know how to do all of it..  **Button:** No, please teach me! |

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| **3. Description Content** |
| Alright! Let’s not keep you here. You can proceed to the next lesson!  **Button:** Okay! |

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| **4. Content Jump Content** |
| Welcome to Facebook Messenger tutorial! You will need to prepare a little bit before we can start. Please download the Facebook Messenger app to begin.  Once you have the app installed, we can get started. There are two main tips for you to learn:  1. How to send and reply to a message.  2. How to share files, pictures, and videos.  What do you want to do?  **Button:** I want to learn all of it!  **Button:** Learn how to send and reply to a message!  **Button:** Learn how to share files! |

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| **5. Text and Picture Content** |
| Tip 1: Getting to know the interface! This is the landing page of your Facebook Messenger. The most important components are:  1.  : This icon is used for writing a new message to someone.  2.  : **Search** is similar to the  option. You can search for people you want to send a message to.  3. : The blue dot on a message means that it hasn’t been read yet.  4. : This icon represents your chat box. The number in the red circle indicates the number of new messages you have waiting for you.  5.  : This number indicates how many of your Facebook Messenger friends are currently online.  **Button:** Next tip |

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| **6. Text and Picture Content** |
| Step 2: You can enter the name of the person that you want to connect with by typing it into the  field in the Facebook Messenger home screen. As you start typing, a list of suggestions will come up in a list. Select the correct one to be able to message that person or company. (In the picture above, you can see a search for the “ToolaKit App.”)  **Button:** Next step |

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| **7. Text and Picture Content** |
| Step 3: Once you click on the name of the person or company you want to chat with, you are taken to this screen. Simply click on the chat field and start typing your messages.  **Button:** Got it! |

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| **8. Content Jump Content** |
| That’s the end of the set of tips. What would you like to do now?  **Button:** Wait! I want to review the steps again.  **Button:** More tips on how to share files!  **Button:** I’d like to end this lesson. |

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| **9. Text and Picture Content** |
| Tip 1: In your Facebook Messenger chat box with an individual, a group, or a company, you can access many other functions such as:  1. : Voice calling.  2. : Video calling.  3. : Viewing a profile.  4. : Sharing live pictures and videos.  5. : Sharing pictures and videos.  6. : Sharing an audio message (simply hold the icon, speak into your mic, and then release the icon. The audio messages will be sent).  7. : Sending emoji and stickers.  8. : Sending a “thumbs-up” as a positive and quick response.  9. : Clicking this icon for other functions like **Location** sharing or setting a **Reminder**.  As you can see from the image above, a profile can send a reply as a text-based message, audio message, or a picture.  **Button:** Got it! |

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| **10. Content Jump Content** |
| That’s it. You are ready to go! What would you like to do now?  **Button:** Wait! I want to review the steps again.  **Button:** I’d like to end this lesson. |